1. Preamble

The primary responsibility of the Web@UNSW is the communication of accurate information to key stakeholders and the promotion of the University as a leading research and teaching institution. The web is critically important to the public profile of the University, to marketing and student recruitment, learning and teaching, internal communications, research partnerships, alumni relations, fundraising and community engagement. It is also a major avenue whereby the University fulfils its legal responsibility to provide accurate and up to date information to staff, and prospective and current students.

1.1 Purpose

This policy sets out the principles that govern the development and maintenance of websites across the University. It is intended to set a framework for web design and development while allowing for differentiation, flexibility and innovation.

This policy has been developed in response to the recommendations of the Web@UNSW Phase 1 Project Report, January 2008.

2. Scope

This policy applies to all websites with a UNSW sub-domain name (.unsw.edu.au). Included in this policy is any presence on the Internet that provides static / dynamic web pages, application services, portal services, discussion forums and file sharing etc that:

- uses the domain unsw.edu.au; or
- is branded as a UNSW website; or
- officially represents a UNSW unit; or
- is controlled or operated by any University unit or managed / affiliated entity.

This policy does not apply to enterprise systems or the management of data contained within enterprise systems.
3. Definitions

<table>
<thead>
<tr>
<th>UNSW Domain Name</th>
<th>The unique name that identifies an Internet site. Domain names are administered by the Central Web Unit, which operates under world-wide protocols to create domain names.</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNSW Website</td>
<td>A summary term used to describe any website, intranet or content published electronically on unsw.edu.au</td>
</tr>
</tbody>
</table>
| Enterprise system| Enterprise systems are critical to supporting the core business functions of the University and are the approved ‘Single Source of Truth’ for critical enterprise information  
There are currently 7 Enterprise systems at UNSW: Student, HR, Finance, InfoEd, Library, LMS and Data warehouse. |

4. Policy Statement

A Web Steering Committee will make decisions relating to web strategy and make recommendations to the Executive Team on significant policy and investment issues.

Web Reference Groups comprised of representatives from across the University will assist in developing recommendations for the Web Steering Committee.

The Central Web Unit will provide advice on the strategic development of the University’s website and administration of key operational aspects of UNSW’s web environment.

4.1 The publishing of “Core Content” on University websites.

Core content comprises:

- Acts
- By-laws
- Policies, procedures and guidelines
- Application information (grants and funding)
- Directory information (staff and organisation)
- Course fees
- Program and course information, including rules principal dates and events (University calendar)
- Scholarships, prizes and awards
- Research project information

University websites must access core content directly from an authoritative data source, such as an enterprise system, either through a feed or by linking to the source.

4.2 Branding Guidelines

Basic branding guidelines must be followed on all UNSW domain websites to ensure a consistent and cohesive image for the University.
4.3 **Content Management Systems**
The University will identify preferred content management systems for developing or redeveloping UNSW websites. Websites using these nominated systems will be network supported and hosted internally by IT@UNSW.

4.4 **Accessibility Guidelines**
As far as is practicable, websites must meet the requirements of the Website Accessibility Guidelines.

4.5 **Appropriate security**
Information not meant for public exposure must be adequately protected through the application of appropriate technology as recommended by IT@UNSW.


4.6 **Vendor Recognition**
The primary function of the Web@UNSW is the promotion of UNSW and its specific units and departments. This policy recognises that units within UNSW will at times require external assistance with the creation and maintenance of their web sites. Should a unit wish to acknowledge the contributions of third parties and/or vendors, they may do so on an acknowledgements page. No vendor or third party links and/or logos are to appear within the main body or footer of UNSW websites.

5. **Legal & Policy Framework**
This policy operates in addition to relevant legislative requirements and in the context of related University policy and procedure, including:

- Code of Conduct
- IT Security Policy
- Acceptable Use of UNSW IT Resources Policy
- Racial Vilification legislation
- Pornography legislation

Further relevant legislation and related University policies are identified at [https://www.it.unsw.edu.au/staff/policies/index.html](https://www.it.unsw.edu.au/staff/policies/index.html)

6. **Implementation**

6.1 **Roles & Responsibilities**
The Executive Director of University Services convenes and chairs the Web Steering Committee.

The Central Web Unit

- Convenes and manages the web reference groups.
- Approves, manages and decommissions of all UNSW.edu.au sub-domain names.
- Will develop procedures for the establishment, development and decommissioning of university websites.
- Manages adherence to any mandatory requirements and will advise and assist web users across the University to meet strategic objectives.
• Assists in ensuring consistent identity and standards across the Web@UNSW, and advises divisions, faculties and schools on resources and tools that best suit their business needs.

Responsibility for central and Divisional websites lies with the relevant member of the Executive Team.

Responsibility for the management and development of Faculty websites lie with the Faculty Deans within this policy framework.

6.2 Support & Advice
Contact the Central Web Unit: web@unsw.edu.au

6.3 Communication
This Policy will be communicated through the Central Web Unit website, the Policy website and News@UNSW.

7. Review
This policy will be reviewed every three years. The guidelines and procedures associated with this policy may be reviewed at any time at the discretion of the Web Steering Committee.

8. Associated Documents

Appendix A: History

<table>
<thead>
<tr>
<th>Version</th>
<th>Authorised by</th>
<th>Approval Date</th>
<th>Effective Date</th>
<th>Sections modified</th>
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<tr>
<td>1.0</td>
<td>Academic Board (AB04/126)</td>
<td>5 October 2004</td>
<td>5 October 2004</td>
<td></td>
</tr>
<tr>
<td>2.0</td>
<td>Vice-Chancellor</td>
<td>24 January 2011</td>
<td>24 January 2011 to 12 April 2012</td>
<td>Full review and re-issue</td>
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